

Setting up Microsoft Outlook Express with IMAP protocol

Create a mailbox! ([How to create E-mailbox in cPanel?](#))

After creating the mailbox, in the cPanel interface, under **Email Accounts** in the **Mail** box, scroll down to **Email Accounts** and click **Set Up Mail Client**. cPanel will display the information required for setup.

If you want to use the mail.yourdomain.tld server in the description, replace it with your own domain name.

If you want to use the hostingID.loginssl.com server, enter your cPanel username instead of hostingID.

ADD A MAILBOX

After installing and starting the program, you can use the **Internet Connection Wizard** to set up your mailbox.

Internet Connection Wizzard - Name
Internet Connection Wizzard - Name

As a first step, enter your name, you can enter anything here, but it is advisable to enter an identifier, a name with which those to whom you will send a letter can identify you. So this name will be seen as the sender by those who receive an email from you.

Internet Connection Wizzard - Your Name
Internet Connection Wizzard - Your Name

You will then need to enter the email address you created in the cPanel interface.

Internet Connection Wizzard - IMAP Connection
Internet Connection Wizzard - IMAP Connection

If you click **Next**, you have the option of specifying the **Incoming mail (POP3, IMAP, or HTTP) server** and the **Outgoing mail (SMTP) server**. For **IMAP** mail, both Incoming and Outgoing mail

servers will be as follows:

hostingID.loginssl.com

You must enter your hosting ID, which is the same as the username for the cPanel interface, before the address ending in .loginssl.com in the image and above. To view your cPanel login at

<https://admin.dotroll.com>, follow these steps:

1. After logging in, click Services / My Services in the Top menu bar.
2. On the page that appears, click the Active button at the end of the hosting service line for that domain name.
3. In the middle of the page, under the Hosting Information tab, you will find the cPanel user name.

After entering the information, click Next.

The next step is to enter the email address associated with the mailbox and the password set for it.

Internet Connection Wizzard - Account login name and password
Internet Connection Wizzard - Account login name and password

In the Account Name field, enter the **full email address** created in the cPanel interface. In the password field, enter the password that you set for the affected mailbox.

When entering the password, make sure that the password can contain uppercase and lowercase letters as well as numbers. Check **Remember password**.

Do not select the **Log on using Secure Password Authentication** option in the window.

After entering the information, click **Next**.

On the next page, the **Wizard** congratulates you. Click **Finish** to successfully set up your email address.

Internet Connection Wizzard - Finish
Internet Connection Wizzard - Finish

CHANGE MAILING SETTINGS

After that, Outlook Express starts. After startup, click **Tools / Accounts...** in the top menu bar.

Internet Accounts window
Internet Accounts window

In the **Internet Accounts** window, select the server you just specified.

Tip: Clicking the Mail tab displays only the servers used for mail.

After selecting, click the **Properties** button.

Mailbox Properties - General tab

Mailbox Properties - General tab

Clicking the **Properties** button will accept the **General** tab. Here you can enter another name, e-mail address, reply e-mail address. Alternatively, you can rename the account here to better identify it.

The **Servers** tab is important, here you can check the most important components of your account settings.

Mailbox Properties - Servers tab

Mailbox Properties - Servers tab

Incoming (IMAP) mail server, Outgoing (**SMTP**) server, and account name and password.

In the **Outgoing Mail Server** section, select the **My server requires authentication** check box before the line.

Then click the **Settings...** button that becomes active.

Outgoing Mail Server - Log on parameters

Outgoing Mail Server - Log on parameters

By default, the first radio button is selected. **Use same settings as my incoming mail server**, you must change this to **Log on using** and re-enter the email address and password for the mailbox. Check **Remember password**.

Do not select the **Log on using Secure Password Authentication** option in the window.

After entering the information, click **OK**.

CHANGE ADVANCED SETTINGS

After the pop-up window closes, click the **Advanced** tab

Mailbox Properties - Advanced tab

Mailbox Properties - Advanced tab

On the Advanced tab, you need to make the following settings:

- Check the box next to **This server requires a secure connection (SSL)**.

- Server ports should be set to **465** for **Outgoing mail (SMTP)** and **993** for **Incoming mail (IMAP)**.

On the last **IMAP** tab, you can turn on the **Check for new messages in all folders** option and specify **Special folders**.

Mailbox Properties – IMAP tab

Mailbox Properties – IMAP tab

Under **Store special folders on IMAP server**, you can specify the **Sent Items path** and the **Drafts path**.

If you want the software to check for new messages in each folder, select the check box before **Check for new messages in all folders**.

If you also want to access sent messages in the [webmail](#) interface, check the **Store special folders on IMAP Server**, and then enter **Sent Items** in the **Sent Items path** box.

If you also want to synchronize drafts to the server, enter **Drafts** in the box next to **Drafts path** under **Store special folders on IMAP Server**.

The settings can be saved by clicking **OK**.

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