

E-mail

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Setup iPhone with IMAP protocol


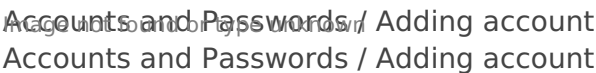

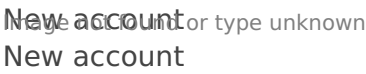
LOG IN TO THE CPANEL INTERFACE AND CREATE THE MAILBOX YOU WANT TO SET UP

1. Log in to the cPanel interface.
2. Create a mailbox! ([How to create e-mailbox in cPanel?](#))
3. After creating the mailbox, in the cPanel interface, under E-mail Accounts in the Mailbox, scroll down to E-mail Accounts and click Set Up Mail Client. CPanel will display the information required for setup.

If you want to use the **mail.yourdomain.tld** server in the description, replace it with your own domain name.

If you want to use the **hostingID.loginssl.com** server, enter your cPanel username instead of hostingID.

THE SETUP PROCEDURE:

1. On your device, go to the **Settings** menu and select **Mail**.

Settings / Mail
2. On the page that appears, select **Add Account**.

Accounts and Passwords / Adding account
3. On the Add Account screen, select **Other**.

Welcome the Mail / Other
4. On the next screen, select **Add Mail Account**.
5. On the New Account screen, fill in the mailbox information form with the following information based on the information in the image, then tap **New account**.

New account
the **Next** option
For IMAP mail, both Incoming and Outgoing mail servers are as follows:

hostingID.loginssl.com

Before the address ending in .loginssl.com in the image and above, you must enter your hosting ID, which is the same as the username for the cPanel interface. To view your cPanel login at <https://admin.dotroll.com>, follow these steps:

1. After logging in, click **Services / My Services** in the top menu bar.
2. On the page that appears, click the Active button at the end of the hosting service line for that domain name.
3. In the middle of the page, under the Hosting Information tab, you will find the cPanel user name.
6. The device automatically tries to connect to the mail server based on the entered information.

Image not found or type unknown

Searching Account

7. After a successful connection, the following screen will appear

Image not found or type unknown

Accounts

8. After that, if you tap > next to the set account, you can view the account details or update the account settings here.

Image not found or type unknown

Accounts Information

9. Mail sending information can be set by touching the > sign at the end of the SMTP line

Image not found or type unknown

SMTP

10. Here, tap > next to the configured server, and then make sure the outgoing mail server is set up as shown.

Image not found or type unknown

Outgoing Mail Server

11. You can specify other advanced settings for your account by selecting Advanced Settings at the bottom of the screen

Image not found or type unknown

Advanced

iPhone and iPad mail setup

LOG IN TO THE CPANEL INTERFACE AND CREATE THE MAILBOX YOU WANT TO SET UP

1. Use your device to log in to the cPanel interface.
2. Create a mailbox! ([How to create E-mailbox in cPanel?](#))

DOWNLOAD PROFILE TO YOUR DEVICE

1. After you have created the mailbox in the cPanel interface, scroll down to the Email accounts section in the Mailbox under Email accounts and click on Connect Tools.

 Connect Devices

2. Tap the IMAP SSL/TLS link to download the profile with configuration settings.

 IMAP over SSL/TLS

3. The interface will display the following message, approve it:

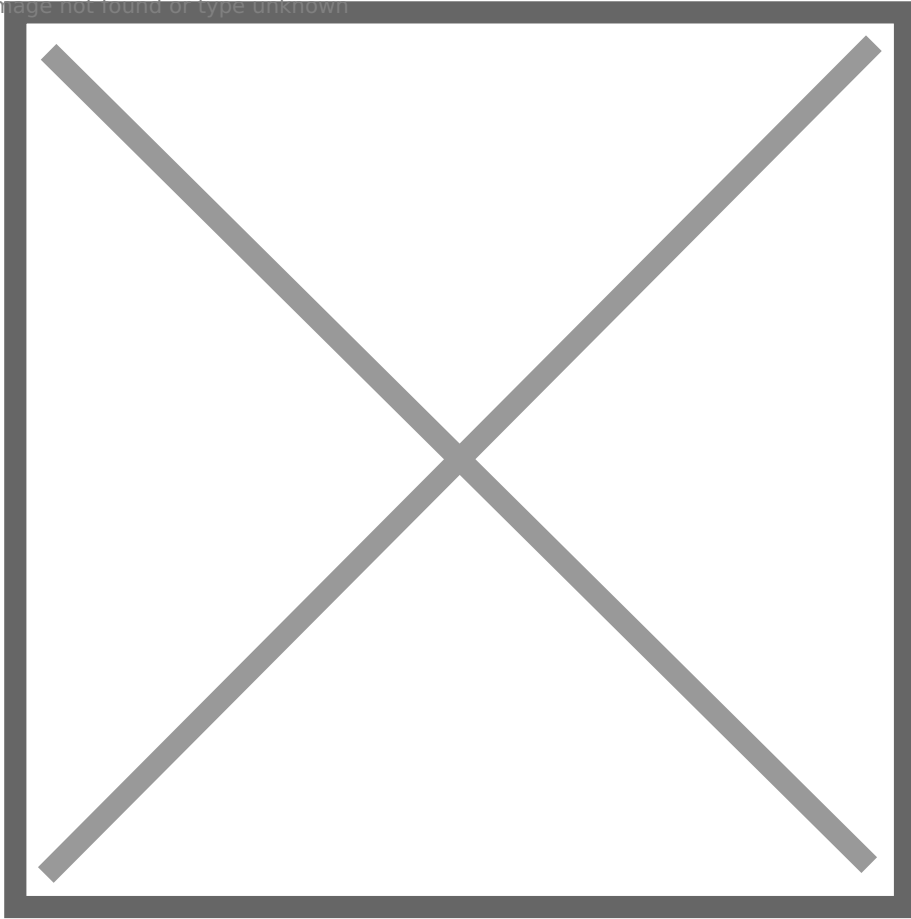
 Set Up Mail Client

SETUP PROCEDURE

The setup is similar for iPhone and iPad. To set up, follow the steps below:

- Approve the warning message that appears to download the profile to your device.
- Navigate to the **Settings** menu, where you tap **Profile downloaded** under your Apple profile.
- The device will then load the data in the saved configuration file and display it, tap **Install** here.
- Then tap the **Install** button at the bottom.
- Enter the password for the mailbox you want to set up, then tap **Next** in the top right corner.
- Finally, tap **Done**.

Image not found or type unknown



Quick setup Mail on iPhone

Image not found or type unknown

Quick setup Mail on iPad

My emails being late what can I do?

The email may cause the retardation of messages Greylist.

Greylist technique with distinguished efficiency useful the SPAM-et against senders. **His essence, that the each single e-mail at the time of a reception it SMTP server the letter sender notes his IP address, the sender's and the addressee's data.** If the given letter is a sender the IP address of a server the cPanel does not figure in the database of a server yet, then it SMTP server the e-mail rejects it with a temporary mistake delivery. The correctly configured a sender is waiting until 5-10 minutes, and tries to deliver the e-mail again then. The second attempt the e-mail occurs already delivery. The server handles it as a good entry already until 3 days following this, and everything accepts the e-mail promptly in a case.

SWITCHING OFF GREYLIST IN THE CPANEL WEBHOSTING:

Find the **Configure Greylist** menu item and click it, then click the grey **Off** button.

Protocols used for e-mail-based mail

IMAP

IMAP (Internet Message Access Protocol) is a remote mailbox access protocol. It provides you with the comfort of accessing your mailbox from anywhere at the cost, that your mail needs to be stored on the server.

POP3

POP3 (Post Office Protocol 3) is a mail retrieval protocol. You can use it to download mail from the mail server to your local computer. If you wish to use your mailbox from multiple locations, use of IMAP is recommended.

SMTP

SMTP (Simple Mail Transfer Protocol) is a protocol for sending mail. For it is not very resistant to spoofing, multiple technologies have been implemented to alleviate the problem.

Setting up Mac Mail

Create a mailbox! ([How to create E-mailbox in cPanel?](#))

After creating the mailbox, in the cPanel interface, under **Email Accounts** in the **Mail** box, scroll down to **Email Accounts** and click **Set Up Mail Client**. cPanel will display the information required for setup.

If you want to use the mail.yourdomain.tld server in the description, replace it with your own domain name.

If you want to use the hostingID.loginssl.com server, enter your cPanel username instead of hostingID.

SETTING MAILBOX IN FIRST TIME START

Start the **Mail** app, if you have not set up a mailbox previously, then the mailbox setup option will be displayed.

Choose a Mail account provider...

Choose a Mail account provider...

As first step check **Other Mail Account...** option, then click on **Continue** button.

Other Mail Account...

Other Mail Account...

In the next window, enter your name, you can write anything here, but it's a good idea to provide an ID and a name that will allow those who send you a letter to identify you. So this name will be sent as the sender name to those who receive you email. You will then need to enter the email address as well as the password set for that mailbox that you created on cPanel.

Add a Mail account...

Add a Mail account

After that click on **Sign In** button. The mail client attempts to connect to the mailbox based on the data provided, if it does not succeed, the following window will appear:

Sign in

Sign in

In the window **Incoming Mail Server:** and in **Outgoing Mail Server:** fields, enter the mail server that will be as follows:

cpanelusername.loginssl.com

In the image or above .loginssl.com, you'll need to enter the user name for the cPanel interface. You can look for The cPanel login name at <https://admin.dotroll.com> site as it follows:

1. After logging in, click on the Services / My Services menu in the top menu bar.
2. On the page that appears, click on the Active button at the end of the hosting service line which belongs to the domain name.
3. In the middle of the page, you can find the cPanel username under the Hosting Information tab.

Once you have entered the data, click again on **Sign In** button.

Select the apps you want to use with this account:

Select the apps you want to use with this account:

As a final step, click on **Done** button.

ADD A SECOND MAILBOX

The settings for the set mailbox are located within Mail app, in the **Mail** menu **Accounts...** menu. If a mailbox is already set up in your Mail app, you can set up a new account here:

Mail / Accounts... menu

Mail / Accounts... menu

On the appearing **Internet Accounts** window, you can find a **+** mark at the lower left corner of the window, with this you can add a new mailbox to the **Mail** client or modify some of the existing accounts.

Internet Accounts

Internet Accounts

If you click on an existing account you will have the option to:

- to change the mailbox name within Mail app
- to change the name displayed at the sender name
- to change the sender's email address
- to change the password for the mailbox

Internet Accounts - Mail setup

Internet Accounts - Mail setup

Click on **Advanced ...** button to modify the incoming mail server.

Internet Accounts - Mail setup - Advanced...

Internet Accounts - Mail setup - Advanced...

By clicking Mail in the Mail app, you can click on **Preferences ...** to customize your mailbox.

Mail / Prefetences... menu

Mail / Prefetences... menu

Accounts popup

Accounts popup

You can enable or disable that mailbox, which is useful if your account is set up on multiple devices, but a password has been changed for that account.

Mail Behaviors

Mail Behaviors

You can specify which folders the client should use in the mailbox.

Server settings

Server settings

On the Server Settings tab, you can change the incoming and outgoing mail server settings.

IMAP path prefix

IMAP Path Prefix

Setting up Microsoft Outlook 2000 with IMAP protocol

Create a mailbox! ([How to create E-mailbox in cPanel?](#))

After creating the mailbox, in the cPanel interface, under **Email Accounts** in the **Mail** box, scroll down to **Email Accounts** and click **Set Up Mail Client**. cPanel will display the information required for setup.

If you want to use the mail.yourdomain.tld server in the description, replace it with your own domain name.

If you want to use the hostingID.loginssl.com server, enter your cPanel username instead of hostingID.

ADDING MAILBOX

After you install and start the program, you can use **Outlook 2000** to set up your mailbox.

As a first step, click **Next**.

In the next window, select **None** and click **Next**.

Then select **Internet Only**, and then click **Next**.

Confirm the warning that appears by pressing **Yes**.

Enter your name in the next window, you can enter anything here, but it is advisable to enter an ID with which those to whom you send a letter can identify you. So this name will be seen as the sender by those who receive an email from you.

You will then need to enter the email address you created in the cPanel interface.

If you click **Next**, you have the option to specify the **Incoming mail (POP3 or IMAP) server** and the **Outgoing mail (SMTP) server**. For IMAP mail, both Incoming and Outgoing mail servers will be as follows:

hostingID.loginssl.com

Before the address ending in .loginssl.com in the image and above, you must enter your hosting ID, which is the same as the username for the cPanel interface. To view your cPanel login at

<https://admin.dotroll.com>, follow these steps:

1. After logging in, click Services / My Services in the Top menu bar.
2. On the page that appears, click the Active button at the end of the hosting service line for that domain name.
3. In the middle of the page, under the Hosting Information tab, you will find the cPanel user name.

After entering the information, click Next.

The next step is to enter the email address associated with the mailbox and the password set for it.

In the Account Name field, enter the **full email address** created in the cPanel interface. In the password field, enter the password that you set for the affected mailbox.

When entering the password, make sure that the password can contain uppercase and lowercase letters as well as numbers. Check **Remember password**.

Do not select the **Log on using Secure Password Authentication(SPA)** option in the window.

After entering the information, click **Next**.

On the next page, the **Wizard** congratulates you. Click **Finish** to successfully set up your email address.

CHANGING THE SENDING SETTINGS

After that, Outlook Express starts. After startup, click **Tools/Accounts...** in the top menu bar.

In the **Internet Accounts** window, select the server you just specified.

Tip: Clicking the **Mail** tab displays only the servers used for mail.

After selecting, click the **Properties** button.

Clicking the **Properties** button will accept you from the **General** tab. Here you can enter another name, e-mail address, reply e-mail address. Alternatively, you can rename the account here to better identify it.

The **Servers** tab is important, here you can check the most important components of your account settings.

Incoming (**IMAP**) mail server, Outgoing (**SMTP**) server, and account name and password.

In the **Outgoing mail server** section, select the **Server A requires authentication** check box before the line.

Then click the **Settings...** button that becomes active.

By default, the first radio button is selected. **Using the same settings as the incoming mail server**, you must change this to Login and re-enter the email address and password for the mailbox. Check **Remember password**.

Do not select the **Log on using Secure Password Authentication(SPA)** option in the window.

After entering the information, click OK.

CHANGING ADVANCED SETTINGS

After the pop-up window closes, click the **Advanced** tab

On the Advanced tab, you need to make the following settings:

- Select the Check server requires a secure connection (SSL) check box before the lines.
- Server ports 465 should be set for outgoing mail (SMTP) and 993 for incoming mail (IMAP).

On this tab you have the option to keep the mails on the server.

Please note that if you also store your mail on the server, the mail stored above will take up storage space in your email account, so there may even be a situation where your storage space is full!

The settings can be saved by clicking OK.

Setting up Microsoft Outlook 2000 with POP3 protocol

Create a mailbox! ([How to create E-mailbox in cPanel?](#))

After creating the mailbox, in the cPanel interface, under **Email Accounts** in the **Mail** box, scroll down to **Email Accounts** and click **Set Up Mail Client**. cPanel will display the information required for setup.

If you want to use the mail.yourdomain.tld server in the description, replace it with your own domain name.

If you want to use the hostingID.loginssl.com server, enter your cPanel username instead of hostingID.

ADDING MAILBOX

After you install and start the program, you can use **Outlook 2000** to set up your mailbox.

As a first step, click **Next**.

In the next window, select **None** and click **Next**.

Then select **Internet Only**, and then click **Next**.

Confirm the warning that appears by pressing **Yes**.

Enter your name in the next window, you can enter anything here, but it is advisable to enter an ID with which those to whom you send a letter can identify you. So this name will be seen as the sender by those who receive an email from you.

You will then need to enter the email address you created in the cPanel interface.

If you click **Next**, you have the option to specify the **Incoming mail (POP3 or IMAP) server** and the **Outgoing mail (SMTP) server**. For POP3 mail, both Incoming and Outgoing mail servers will be as follows:

hostingID.loginssl.com

Before the address ending in .loginssl.com in the image and above, you must enter your hosting ID, which is the same as the username for the cPanel interface. To view your cPanel login at

<https://admin.dotroll.com>, follow these steps:

1. After logging in, click Services / My Services in the Top menu bar.
2. On the page that appears, click the Active button at the end of the hosting service line for that domain name.
3. In the middle of the page, under the Hosting Information tab, you will find the cPanel user name.

After entering the information, click Next.

The next step is to enter the email address associated with the mailbox and the password set for it.

In the Account Name field, enter the **full email address** created in the cPanel interface. In the password field, enter the password that you set for the affected mailbox.

When entering the password, make sure that the password can contain uppercase and lowercase letters as well as numbers. Check **Remember password**.

Do not select the **Log on using Secure Password Authentication(SPA)** option in the window.

After entering the information, click **Next**.

On the next page, the **Wizard** congratulates you. Click **Finish** to successfully set up your email address.

CHANGING THE SENDING SETTINGS

After that, Outlook Express starts. After startup, click **Tools/Accounts...** in the top menu bar.

In the **Internet Accounts** window, select the server you just specified.

Tip: Clicking the **Mail** tab displays only the servers used for mail.

After selecting, click the **Properties** button.

Clicking the **Properties** button will accept you from the **General** tab. Here you can enter another name, e-mail address, reply e-mail address. Alternatively, you can rename the account here to better identify it.

The **Servers** tab is important, here you can check the most important components of your account settings.

Incoming (**POP3**) mail server, Outgoing (**SMTP**) server, and account name and password.

In the **Outgoing mail server** section, select the **Server A requires authentication** check box before the line.

Then click the **Settings...** button that becomes active.

By default, the first radio button is selected. **Using the same settings as the incoming mail server**, you must change this to Login and re-enter the email address and password for the mailbox. Check **Remember password**.

Do not select the **Log on using Secure Password Authentication(SPA)** option in the window.

After entering the information, click OK.

CHANGING ADVANCED SETTINGS

After the pop-up window closes, click the **Advanced** tab

On the Advanced tab, you need to make the following settings:

- Select the Check server requires a secure connection (SSL) check box before the lines.
- Server ports 465 should be set for outgoing mail (SMTP) and 995 for incoming mail (POP3).

On this tab you have the option to keep the mails on the server.

Please note that if you also store your mail on the server, the mail stored above will take up storage space in your email account, so there may even be a situation where your storage space is full!

The settings can be saved by clicking OK.

Setting up Microsoft Outlook 2007/2010/2013 with IMAP protocol

Create a mailbox! ([How to create E-mailbox in cPanel?](#))

After creating the mailbox, in the cPanel interface, under **Email Accounts** in the **Mail** box, scroll down to **Email Accounts** and click **Set Up Mail Client**. cPanel will display the information required for setup.

If you want to use the mail.yourdomain.tld server in the description, replace it with your own domain name.

If you want to use the hostingID.loginssl.com server, enter your cPanel username instead of hostingID.

ADD A MAILBOX

The first time you start Outlook Mail, you'll need to create a profile and enter your information.

If you are not starting Outlook for the first time, you need to click the **Tools** menu, **Account Settings**, and then click **New** on the **Email** tab in the window that appears.

As a first step, select **Manually configure server settings or additional server types**, and then click **Next**.

Add New E-mail Account - Auto Account Setup

Add New E-mail Account - Auto Account Setup

In the next window, select **Internet E-mail** and click **Next**.

Add New E-mail Account - Choose E-mail Service

Add New E-mail Account - Choose E-mail Service

You will then select the option to enter your connection details.

In the **User data** section, enter your name in the **Name** field, you can enter anything here, but it is advisable to enter an identifier, a name with which those to whom you send a letter can identify you. So this name will be seen as the sender by those who receive an email from you. Also in the **Email Address** field, the email address you created in the cPanel interface.

In the **Server Information** section, you can select the **Account type**, which can be **POP3** or **IMAP**. In the **Incoming mail server** and **Outgoing mail server (SMTP)** fields, you must specify the server through which you want to use mail. For IMAP mail, both Incoming and Outgoing mail servers will be as follows:

hostingID.loginssl.com

Before the address ending in .loginssl.com in the image and above, you must enter your hosting ID, which is the same as the username for the cPanel interface. To view your cPanel login at <https://admin.dotroll.com>, follow these steps:

1. After logging in, click Services / My Services in the Top menu bar.
2. On the page that appears, click the Active button at the end of the hosting service line for that domain name.
3. In the middle of the page, under the Hosting Information tab, you will find the cPanel user name.

In the **Login Information** section, enter the email address associated with the mailbox and the password set for it.

In the **Username** field, enter the **full email address** created in the cPanel interface. In the password field, enter the password that you set for the affected mailbox. When entering the password, make sure that the password can contain uppercase and lowercase letters as well as numbers. Check **Remember password**.

Do not select the **Log on using Secure Password Authentication(SPA)** option in the window.

After entering the information, click the **More settings...** button.

Add New E-mail Account - Internet E-mail Settings
Add New E-mail Account - Internet E-mail Settings

CHANGE MAILING SETTINGS

In the pop-up window that appears, click the **Outgoing Mail Server** tab. Here, select the **Outgoing mail server (SMTP) requires authentication** check box.

By default, the first radio button is selected. **Using the same settings as my incoming mail server**, you must change this to **Log on using** with the following information and re-enter the

email address and password for the mailbox. Check **Remember password**.

Do not select the **Log on using Secure Password Authentication(SPA)** option in the window.

After selecting, click the **Properties** button.

Internet E-mail Settings - Outgoing Server tab

Internet E-mail Settings - Outgoing Server tab

Then click the Advanced tab

Internet E-mail Settings - Advanced tab

Internet E-mail Settings - Advanced tab

On the Advanced tab, you need to make the following settings:

Under **Incoming server (IMAP)** For **Use the following type of encrypted connection**, select **SSL** from the drop-down list following.

Under **Outgoing server (SMTP)** For **Use the following type of encrypted connection**, select **SSL** from the drop-down list following.

In the box behind **Outgoing server (SMTP)**, enter **465**.

In the **Delivery** section, if you select **Leave a copy of messages on the server**, the client will make a copy of that message to the local device during the download.

We recommend that you select **Remove from server after** and enter a time interval in days after which the client deletes mail from the server if you have set a small mailbox quota in the cPanel interface.

With the **Remove from server when deleted from the “Deleted Items”** folder, the client will also remove the mail from the server after deleting the mail, so that the mailbox cannot be accidentally filled.

The settings can be saved by clicking **OK**.

After entering the information, click **Next**.

On the next page, the **Wizard** congratulates you.

Click **Finish** to successfully set up your email address.

Setting up Microsoft Outlook 2007/2010/2013 with POP3 protocol

Create a mailbox! ([How to create E-mailbox in cPanel?](#))

After creating the mailbox, in the cPanel interface, under **Email Accounts** in the **Mail** box, scroll down to **Email Accounts** and click **Set Up Mail Client**. cPanel will display the information required for setup.

If you want to use the mail.yourdomain.tld server in the description, replace it with your own domain name.

If you want to use the hostingID.loginssl.com server, enter your cPanel username instead of hostingID.

ADD A MAILBOX

The first time you start Outlook Mail, you'll need to create a profile and enter your information.

If you are not starting Outlook for the first time, you need to click the **Tools** menu, **Account Settings**, and then click **New** on the **Email** tab in the window that appears.

As a first step, select **Manually configure server settings or additional server types**, and then click **Next**.

Add New E-mail Account - Auto Account Setup

Add New E-mail Account - Auto Account Setup

In the next window, select **Internet E-mail** and click **Next**.

Add New E-mail Account - Choose E-mail Service

Add New E-mail Account - Choose E-mail Service

You will then select the option to enter your connection details.

In the **User data** section, enter your name in the **Name** field, you can enter anything here, but it is advisable to enter an identifier, a name with which those to whom you send a letter can identify you. So this name will be seen as the sender by those who receive an email from you. Also in the **Email Address** field, the email address you created in the cPanel interface.

In the **Server Information** section, you can select the **Account type**, which can be **POP3** or **IMAP**. In the **Incoming mail server** and **Outgoing mail server (SMTP)** fields, you must specify the server through which you want to use mail. For POP3 mail, both Incoming and Outgoing mail servers will be as follows:

hostingID.loginssl.com

Before the address ending in .loginssl.com in the image and above, you must enter your hosting ID, which is the same as the username for the cPanel interface. To view your cPanel login at <https://admin.dotroll.com>, follow these steps:

1. After logging in, click Services / My Services in the Top menu bar.
2. On the page that appears, click the Active button at the end of the hosting service line for that domain name.
3. In the middle of the page, under the Hosting Information tab, you will find the cPanel user name.

In the **Login Information** section, enter the email address associated with the mailbox and the password set for it.

In the **Username** field, enter the **full email address** created in the cPanel interface. In the password field, enter the password that you set for the affected mailbox. When entering the password, make sure that the password can contain uppercase and lowercase letters as well as numbers. Check **Remember password**.

Do not select the **Log on using Secure Password Authentication(SPA)** option in the window.

After entering the information, click the **More settings...** button.

Add New E-mail Account - Internet E-mail Settings
Add New E-mail Account - Internet E-mail Settings

CHANGE MAILING SETTINGS

In the pop-up window that appears, click the **Outgoing Mail Server** tab. Here, select the **Outgoing mail server (SMTP) requires authentication** check box.

By default, the first radio button is selected. **Using the same settings as my incoming mail server**, you must change this to **Log on using** with the following information and re-enter the

email address and password for the mailbox. Check **Remember password**.

Do not select the **Log on using Secure Password Authentication(SPA)** option in the window.

After selecting, click the **Properties** button.

Internet E-mail Settings - Outgoing Server tab
Internet E-mail Settings - Outgoing Server tab

Then click the Advanced tab

Internet E-mail Settings - Advanced tab
Internet E-mail Settings - Advanced tab

On the Advanced tab, you need to make the following settings:

Under **Incoming server (POP3)** For **Use the following type of encrypted connection**, select **SSL** from the drop-down list following.

Under **Outgoing server (SMTP)** For **Use the following type of encrypted connection**, select **SSL** from the drop-down list following.

In the box behind **Outgoing server (SMTP)**, enter **465**.

In the **Delivery** section, if you select **Leave a copy of messages on the server**, the client will make a copy of that message to the local device during the download.

We recommend that you select **Remove from server after** and enter a time interval in days after which the client deletes mail from the server if you have set a small mailbox quota in the cPanel interface.

With the **Remove from server when deleted from the “Deleted Items”** folder, the client will also remove the mail from the server after deleting the mail, so that the mailbox cannot be accidentally filled.

The settings can be saved by clicking **OK**.

After entering the information, click **Next**.

On the next page, the **Wizard** congratulates you.

Click **Finish** to successfully set up your email address.

Setting up Microsoft Outlook Express with IMAP protocol

Create a mailbox! ([How to create E-mailbox in cPanel?](#))

After creating the mailbox, in the cPanel interface, under **Email Accounts** in the **Mail** box, scroll down to **Email Accounts** and click **Set Up Mail Client**. cPanel will display the information required for setup.

If you want to use the mail.yourdomain.tld server in the description, replace it with your own domain name.

If you want to use the hostingID.loginssl.com server, enter your cPanel username instead of hostingID.

ADD A MAILBOX

After installing and starting the program, you can use the **Internet Connection Wizard** to set up your mailbox.

Internet Connection Wizzard - Name
Internet Connection Wizzard - Name

As a first step, enter your name, you can enter anything here, but it is advisable to enter an identifier, a name with which those to whom you will send a letter can identify you. So this name will be seen as the sender by those who receive an email from you.

Internet Connection Wizzard - Your Name
Internet Connection Wizzard - Your Name

You will then need to enter the email address you created in the cPanel interface.

Internet Connection Wizzard - IMAP Connection
Internet Connection Wizzard - IMAP Connection

If you click **Next**, you have the option of specifying the **Incoming mail (POP3, IMAP, or HTTP) server** and the **Outgoing mail (SMTP) server**. For **IMAP** mail, both Incoming and Outgoing mail servers will be as follows:

hostingID.loginssl.com

You must enter your hosting ID, which is the same as the username for the cPanel interface, before the address ending in .loginssl.com in the image and above. To view your cPanel login at

<https://admin.dotroll.com>, follow these steps:

1. After logging in, click Services / My Services in the Top menu bar.
2. On the page that appears, click the Active button at the end of the hosting service line for that domain name.
3. In the middle of the page, under the Hosting Information tab, you will find the cPanel user name.

After entering the information, click Next.

The next step is to enter the email address associated with the mailbox and the password set for it.

Internet Connection Wizzard - Account login name and password

Internet Connection Wizzard – Account login name and password

In the Account Name field, enter the **full email address** created in the cPanel interface. In the password field, enter the password that you set for the affected mailbox.

When entering the password, make sure that the password can contain uppercase and lowercase letters as well as numbers. Check **Remember password**.

Do not select the **Log on using Secure Password Authentication** option in the window.

After entering the information, click **Next**.

On the next page, the **Wizard** congratulates you. Click **Finish** to successfully set up your email address.

Internet Connection Wizzard - Finish

Internet Connection Wizzard – Finish

CHANGE MAILING SETTINGS

After that, Outlook Express starts. After startup, click **Tools / Accounts...** in the top menu bar.

Internet Accounts window

Internet Accounts window

In the **Internet Accounts** window, select the server you just specified.

Tip: Clicking the Mail tab displays only the servers used for mail.

After selecting, click the **Properties** button.

Mailbox Properties - General tab
Mailbox Properties - General tab

Clicking the **Properties** button will accept the **General** tab. Here you can enter another name, e-mail address, reply e-mail address. Alternatively, you can rename the account here to better identify it.

The **Servers** tab is important, here you can check the most important components of your account settings.

Mailbox Properties - Servers tab
Mailbox Properties - Servers tab

Incoming (IMAP) mail server, Outgoing (**SMTP**) server, and account name and password.

In the **Outgoing Mail Server** section, select the **My server requires authentication** check box before the line.

Then click the **Settings...** button that becomes active.

Outgoing Mail Server - Log on parameters
Outgoing Mail Server - Log on parameters

By default, the first radio button is selected. **Use same settings as my incoming mail server**, you must change this to **Log on using** and re-enter the email address and password for the mailbox. Check **Remember password**.

Do not select the **Log on using Secure Password Authentication** option in the window.

After entering the information, click **OK**.

CHANGE ADVANCED SETTINGS

After the pop-up window closes, click the **Advanced** tab

Mailbox Properties - Advanced tab
Mailbox Properties - Advanced tab

On the Advanced tab, you need to make the following settings:

- Check the box next to **This server requires a secure connection (SSL)**.
- Server ports should be set to **465** for **Outgoing mail (SMTP)** and **993** for **Incoming mail (IMAP)**.

On the last **IMAP** tab, you can turn on the **Check for new messages in all folders** option and specify **Special folders**.

Mailbox Properties - IMAP tab

Mailbox Properties - IMAP tab

Under **Store special folders on IMAP server**, you can specify the **Sent Items path** and the **Drafts path**.

If you want the software to check for new messages in each folder, select the check box before **Check for new messages in all folders**.

If you also want to access sent messages in the [webmail](#) interface, check the **Store special folders on IMAP Server**, and then enter **Sent Items** in the **Sent Items path** box.

If you also want to synchronize drafts to the server, enter **Drafts** in the box next to **Drafts path** under **Store special folders on IMAP Server**.

The settings can be saved by clicking **OK**.

How do I change the number of connections to a mail server?

If multiple mailboxes are used by using multiple parallel mail clients running an IP address, some clients may not be able to connect to the server.

FOR THUNDERBIRD:

In this case, under **Tools / Account Settings**, select the **Server Settings** under the mailbox. Click the **Advanced** button, then in the **Maximum number of server connections to cache**, reduce the set value to 1, and then click OK.

How to create e-mailbox in cPanel?

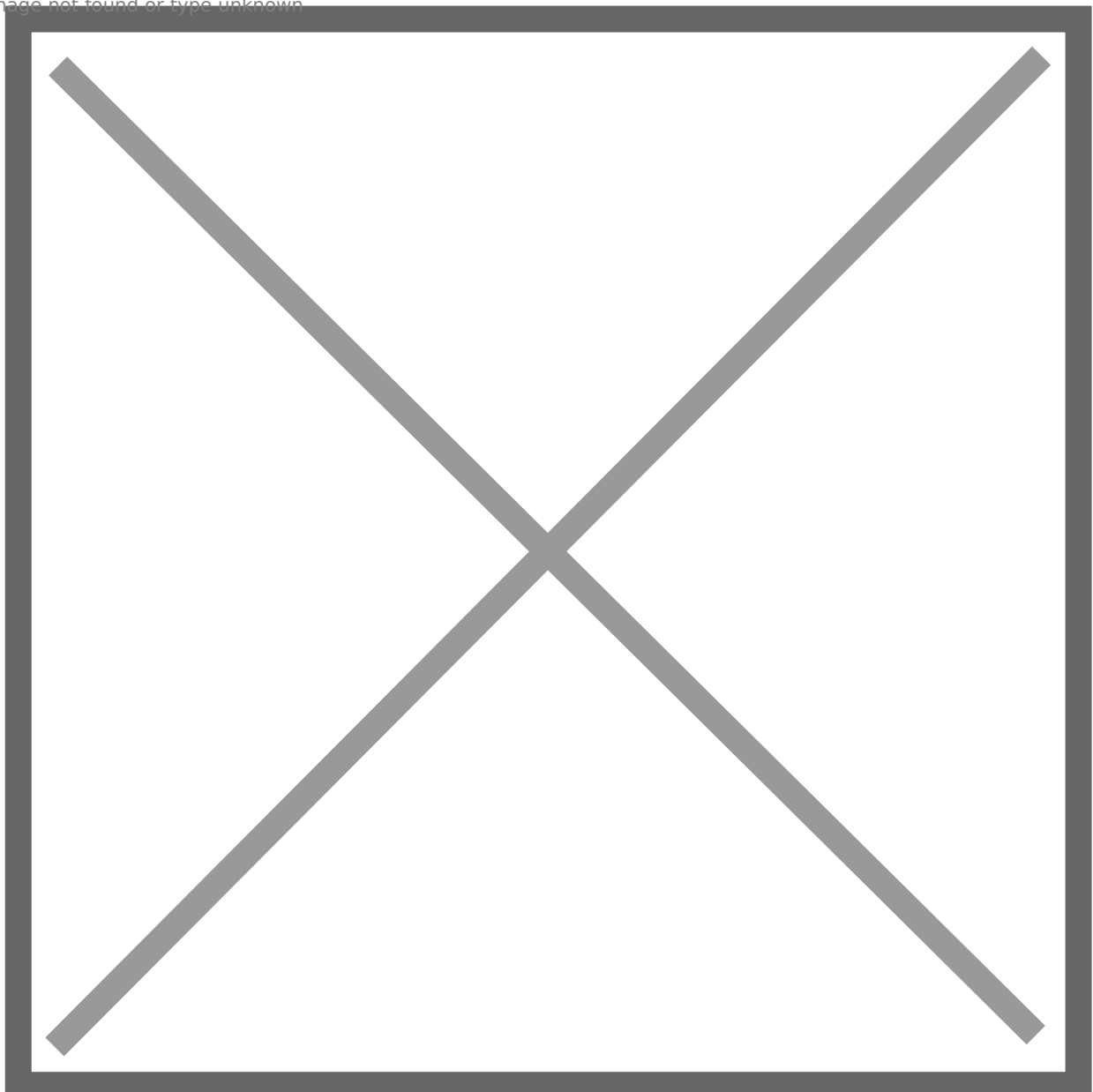
- Enter the cPanel interface with your username and password. You can access cPanel's interface with any domain name that is included on the cPanel server.

<http://yourdomainname.tld/cpanel>.

CREATE A MAILBOX

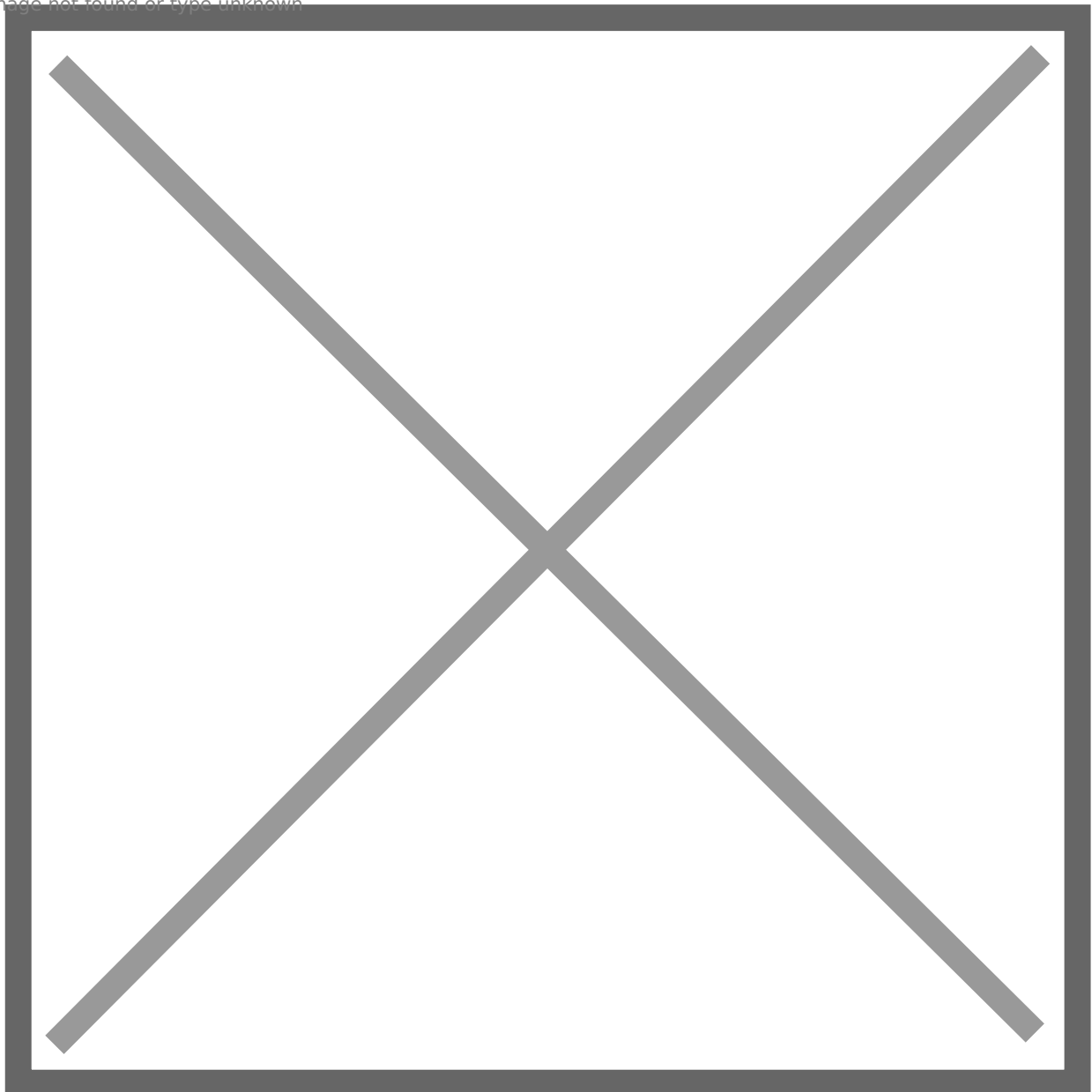
- After logging in, find the **Email Accounts** menu, and click on it.

Image not found or type unknown



- On the page that appears, click the **Create** button.

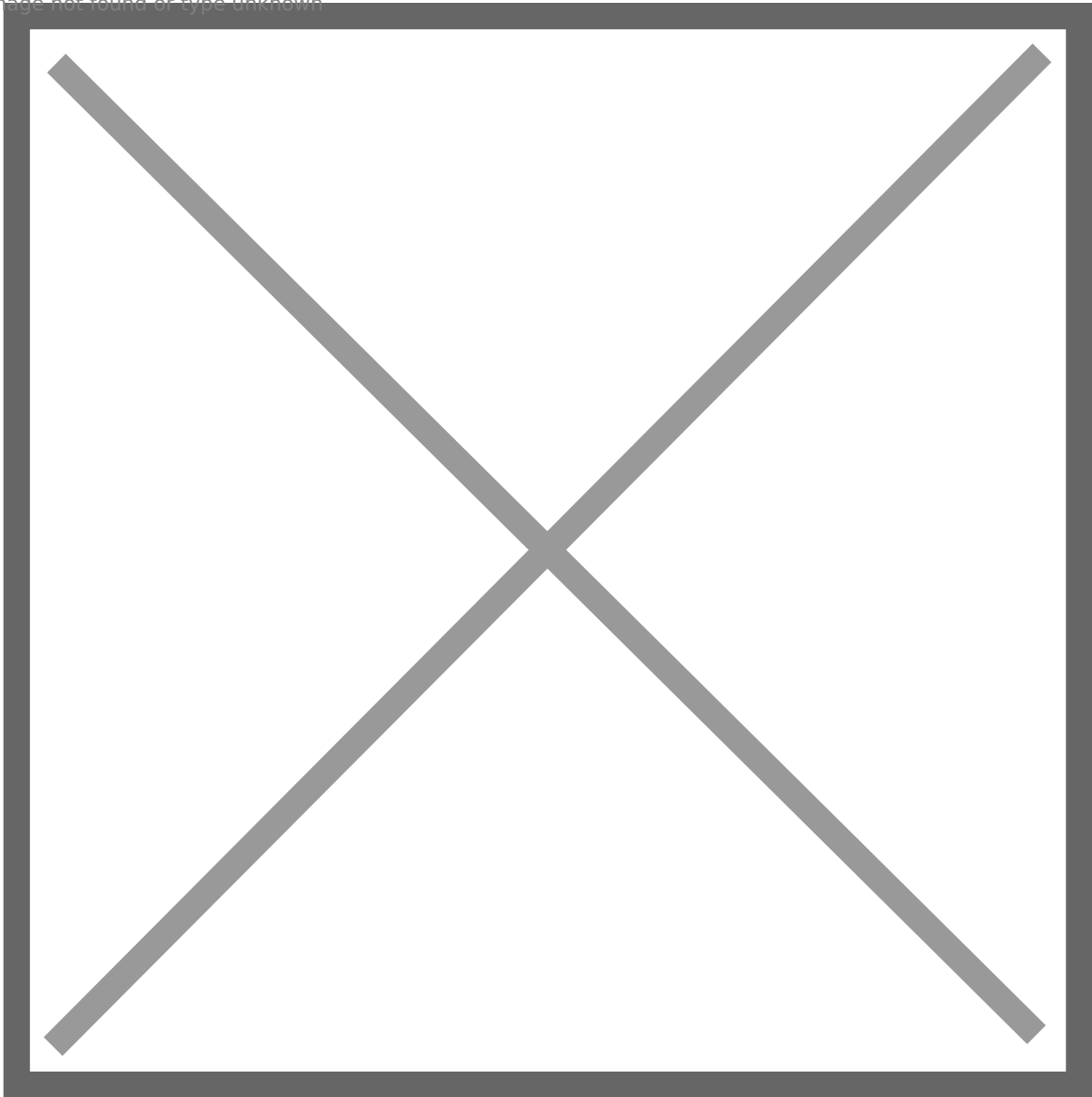
Image not found or type unknown



SET MAILBOX PROPERTIES

1. After loading the page, you must provide the following information:
 2. Under **Domain**, select the domain name for which you want to create a mailbox.
 3. Enter the prefix for @ for the **Username**
 4. In **Security**, you have the option:
 1. To set a **Password**
 - Enter the password for the mailbox or generate a password.
 - Set the mailbox size
 2. or if you want to use the email address you want to create as just one email forwarding, you can enter a destination email address for which you want to send mail.
5. Once you have made the settings, click **Create**.

Image not found or type unknown



Defense against spam

DKIM

DKIM (DomainKeys Identified Mail) is a cryptographic method for signing mail. Mail is signed with the private key on the mail server. The public key may be retrieved from the domain's TXT record for verification.

SPF

WORKING

The SMTP protocol was not originally designed to be very resistant to spoofing. SPF tries to help by reading rules about sender servers from the domain's TXT records.

PROBLEMS

SPF does not take redirected mail into account. Due to SPF, all redirected mail would be discarded as fake.

RECOMMENDATION

Don't use SPF. Instead, use DKIM.

Further reading:

[Wikipedia](#)

[Why you shouldn't jump on the SPF bandwagon](#)

[Sender Policy Framework project](#)

DCC

DCC (Distributed Checksum Clearinghouses) creates a checksum from all mail. If the same checksum is detected many times, the spam score is increased.

PYZOR

Pyzor is an offspring of Razor and works in a similar manner. Mail checksums are collected and checked against multiple rules on central servers.

RAZOR

Razor is a closed source community spam filter. Further reading: [Vipul's Razor](#)

Setting up Microsoft Outlook Express with POP3 protocol

Create a mailbox! ([How to create E-mailbox in cPanel?](#))

After creating the mailbox, in the cPanel interface, under **Email Accounts** in the **Mail** box, scroll down to **Email Accounts** and click **Set Up Mail Client**. cPanel will display the information required for setup.

If you want to use the mail.yourdomain.tld server in the description, replace it with your own domain name.

If you want to use the hostingID.loginssl.com server, enter your cPanel username instead of hostingID.

ADD A MAILBOX

After installing and starting the program, you can use the **Internet Connection Wizard** to set up your mailbox.

Internet Connection Wizzard - Name
Internet Connection Wizzard - Name

As a first step, enter your name, you can enter anything here, but it is advisable to enter an identifier, a name with which those to whom you will send a letter can identify you. So this name will be seen as the sender by those who receive an email from you.

Internet Connection Wizzard - Your Name
Internet Connection Wizzard - Your Name

You will then need to enter the email address you created in the cPanel interface.

Internet Connection Wizzard - POP3 Connection
Internet Connection Wizzard - POP3 Connection

If you click **Next**, you have the option of specifying the **Incoming mail (POP3, IMAP, or HTTP) server** and the **Outgoing mail (SMTP) server**. For **POP3** mail, both Incoming and Outgoing mail servers will be as follows:

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Do not select the **Log on using Secure Password Authentication** option in the window.

After entering the information, click **Next**.

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Internet Connection Wizzard - Finish
Internet Connection Wizzard - Finish

CHANGE MAILING SETTINGS

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Do not select the **Log on using Secure Password Authentication** option in the window.

After entering the information, click **OK**.

CHANGE ADVANCED SETTINGS

After the pop-up window closes, click the **Advanced** tab

Mailbox Properties - Advanced tab
Mailbox Properties - Advanced tab

On the Advanced tab, you need to make the following settings:

- Check the box next to **This server requires a secure connection (SSL)**.
- Server ports should be set to **465** for **Outgoing mail (SMTP)** and **995** for **Incoming mail (POP3)**.

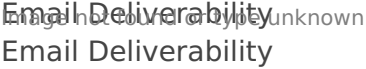
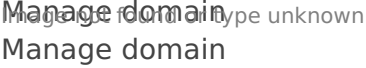
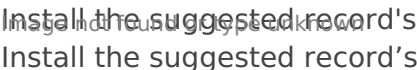
On this tab you have the option to keep the mails on the server.

Please note that if you also store your mail on the server, the mail stored above will take up storage space in your email account, so there may even be a situation where your storage space is full!

The settings can be saved by clicking **OK**.

Emails sent to Gmail.com will appear in Gmail in the spam folder what can i do?

In the case of your webhosting sent letters to the Gmail system classifies unsolicited mail (spam), you should check the following steps:

1. In the cPanel interface find the **Email** box, and click, the **Email Deliverability** menu.
Email Deliverability
2. On the page that appears, click the **Manage** button next to that domain name.
Manage domain
3. After loading the page, click on the **Install the suggested record** button for incorrect or missing items.
Install the suggested record's

In case you use the name servers for the hosting, cPanel will automatically set the two TXT records required for the domain name, so you have no further action to take.

If for some reason your unique domain name servers to use the name you need to set up a nameserver TXT records manually.

1. To query the TXT record in Microsoft Windows:
 - **Windows XP:** Start Menu -> Run -> Type "cmd" without quotes -> Enter Enter
 - **Windows Vista / 7 / 8 / 8.1 / 10:** Start Menu -> enter in the search box without "cmd" quotes -> Enter Enter!

To query the SPF record, enter the following in the window that appears:

```
nslookup -q=TXT the_indicated_domain_name
```

we will get a similar answer:

Query SPF record

To query the DKIM record, enter the following:

```
nslookup -q=TXT default._domainkey.the_indicated_domain_name
```

we will get a similar answer:

Query DKIM record

Page could not be displayed: unknown

Query DKIM record

In both cases, the data contained in the quotation marks received as a divorce should be included as a TXT record in the domain name DNS zone.

In addition, we recommend that you set a DMARC record for the domain name in the domain name DNS zone.

Read more [here](#).

You can test your settings here:

<https://www.mail-tester.com/spf-dkim-check>

Can I use my free hosting plan, but use an other e-mail provider?

Yes, the domain name MX records can be configured independently of the storage settings.