

# What to Do If You Forgot Your cPanel Password

If you forget your storage, you will be able to set up a new password after signing in at [DotRoll.com](https://dotroll.com)

After logging in, click Services in the top menu bar

Services menu

Services menu

then to My Services

My Services

My Services

On the page that appears, click on the Active button in the hosting service line:

Click Active button

Click Active button

On the left side of the page, click Change Password:

Click Change Password menu

Click Change Password menu

On the page that appears, you can set up a new password.

Set new password

Set new password

After changing the password, only the newly set password can be accessed by the following features:

- cPanel interface
- connecting to the default FTP user (ftp: //cpanel\_username@ftp.yourdomainname.tld)
- the default email account password (cpanel\_username@yourdomainname.tld)

---

Revision #2

Created 2023-10-25 12:32:26 CEST by DotRoll Knowledge Base

Updated 2026-05-18 11:11:50 CEST by DotRoll Knowledge Base